



## Your Warranty & Care Guide

### Thank you!

Congratulations on choosing ultra-durable, high-quality Screen products. In this document, you'll find easy to follow care instructions to help keep them looking and working like new for years. It also outlines important information on our Warranty Terms and Conditions.

### Protect your investment

Secure Screens 316 stainless steel mesh is highly corrosion resistant. However, all mesh types can act as a filter that traps salt, moisture and airborne impurities – resulting in marks and stains.

In the Gauteng, Mpumalanga, North-West & Limpopo regions we use SS304 stainless steel mesh.

To keep your Screen products performing at their best, correct care is essential. Please follow the specific cleaning advice in this guide to ensure your product warranty is not voided. The table below explains the recommended frequency, depending on your environment and location

### Clean your Screens

Getting rid of dust, dirt and grime through regular maintenance is essential.

- Use warm water and a soft, non-abrasive brush (eg, a bannister brush or micro fibre cloth)
- Wipe down with clean water only and as frequently as possible.
- Never use strong abrasive soaps & cleaners, as they can damage powder-coated surfaces
- If stains persist, feel free to contact Corner Star for advice.

Environment	Description	Cleaning Intervals
Mild	More than 10km from beachfront or sheltered bay	Every 6 months
Moderate	Within 1km to 10km of beachfront or sheltered bay	Every 2 to 3 months
Marine	Within 500m to 1km of beachfront or within 100m to 1km of sheltered bay	Every 2 to 4 weeks
Severe Marine	Within 500m of beachfront or within 100m of sheltered bay	Every 1 to 2 weeks

**Definitions and notes:** 1. Beachfront refers to breaking surf causing airborne moisture 2. Sheltered bay refers to calm salt waters not experiencing surf conditions, including rivers 3. Fresh water lakes are not considered high risk areas 4. Some installations may require extra maintenance due to local environmental conditions.

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# CORNER STAR

## INSECT & SECURITY SCREENS

### Warranty Terms and Conditions

Our goods come with guarantees that cannot be excluded under the South African Consumer Law. You are entitled to a replacement in the case of a major failure. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Corner Star warrants to the original purchaser of the Corner Star Insect & Security Product that the Corner Star Product purchased will be free from defects in materials supplied by Corner Star Insect & Security Systems under conditions of normal use for the applicable warranty period set out in the table below. The warranty period commences from the date of installation. This warranty is not transferrable. Please note each component of different Corner Star Screening Systems may have a different warranty period.

Subject to the South African Consumer Law, this warranty excludes any accessory products that are fitted to the Corner Star Insect & Security Products, e.g. Dog doors. These accessory products, where applicable, may be covered by warranties supplied by the relevant manufacturer or supplier of those accessory products.

The obligation under this warranty is limited to repair or replacement of the product or components found to be defective by Corner Star or their duly appointed representatives.

This warranty does not cover defects or damage caused by any act, event or matters outside of the control of Corner Star, including (without limitation) accident, alteration of the product in any way, fire, flood, earthquake, natural disasters, abuse, malicious attack, misuse, wear and tear, negligence or failure to follow our instructions with respect to cleaning or maintenance.

Under this warranty, Corner Star Insect & Security Systems shall not be liable or responsible for incidental or consequential damages, or for any other direct or indirect damage, loss, cost, expense or fee.

The benefits conferred by this warranty are in addition to all other rights and remedies which the purchaser has under the law in relation to the goods to which this warranty relates.

In order to prolong the life of the Corner Star product and maintain your rights under this warranty, you must follow the care and maintenance advice set out within the Warranty and Care Guide.

#### **INSECT SCREENS:**

5 Year Guarantee on Aluminium Profiles subject to cleaning guide.

1 Year Guarantee on Hardware & Netting - Subject to non-physical damage.

#### **SECURE SCREENS:**

5 Year Guarantee on Aluminium Profiles subject to cleaning guide.

1 Year Guarantee on Locks & Hardware

10 Year Guarantee on Black Powdercoated Stainless Steel Mesh, subject to non-physical damage.

## Product service & enquiries

There are experienced network of Authorised Corner Star Dealers throughout South Africa. Should you have any concerns regarding your products, please contact the Dealer or branch from whom you made your purchase. **Remember to keep your original invoice as proof of purchase for a warranty claim**

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